

Coffee with the Board
Management Responses
4-6-17

- A request was made for a main box for mail be placed in the lobby for mail drop off. **Management checked with the Post Office and there is not enough activity here to install a blue mailbox. Homeowners were encouraged to contact the Hemet Postmaster when problems have been noted for documentation purposes. Another homeowner said that the Post Office offers a service called Informed Delivery that will provide a daily email with the mail that was delivered to your address. Sign up on the USPS website.**
- Bocce Courts need work and requests have been made but no progress has been noted. **Management is gathering bids for the refurbishment of the courts and will be presented to the Board when received. The Bocce Club chairperson will notified of the progress.**
- A question was raised regarding Security riding along with the Code Compliance Person. **Security was requested by Management to ride along with Code Compliance twice due to homeowners verbally attacking Ms. Baker.**
- Another question was asked about trash cans still being out due to CR&R missing a street. **Compliance will note that a street was missed and no violation has occurred.**
- One homeowner indicated that a violation letter was received about a missing parkway tree and said that this is not the right time to plant. Also said that the letter should be toned down. **Management is working on improving the violation letters and that Compliance be notified by the date indicated that the tree will be replaced in the fall.**
- Comments were made that permission should not be needed to hang a wreath on the front door and definitions of what constitutes a décor item should be clarified. Another comment was made about allowing added patio covers be enclosed. **The DRC is in the process of reviewing and updating the Design Guidelines. These concerns and suggestions will be provided to the Committee to review.**
- Trees are missing from the storms and weeds have been noted in different areas. **Management walks the community with Artistic Maintenance on a monthly basis. Missing trees were noted and a few will not be replaced due to the number of trees already in the area. Landscapers are also in the process of weeding the different areas in the community and the mentioned areas were reported to the supervisor. When items like these are noticed, it's very important to use the form on the website to report it.**
- Pickleball courts are not being washed down as often as they should. **The maintenance schedule for washing the courts is once a month due to drought restrictions and they are blown off every day, Monday - Friday. The courts are not pressure washed due to possible damage to the surface coating. Mr. Stearns has discussed the schedule with the chairperson of the Pickleball Club and he is in agreement with the schedule.**