

Coffee with the Board

Board Responses

4-6-17

- A request was made to add a timer to the shower in the Indoor Pool similar to the one in the Outdoor Pool. **The resident was reminded to submit a comment using the form on the website or at the front desk. Staff has been directed to obtain the cost of this modification and the Board will decide if the change will be made.**
- A homeowner commented that Security had knocked on their door around 11:30 at night to inform them that their garage door was open. They appreciated the notification but were surprised by the knock on the door at such a late hour. **Procedures were reviewed with the Post Commander and his staff. Security will call homeowners if they have given the HOA their phone number and authorization to have Security call them. If no number has been provided, Security will knock on the door once, and if no answer, leave a door hanger tag. If you want Security to notify you of an open garage door, please check at the front desk to confirm your information is up to date.**
- A question was raised regarding the irrigation and street light wiring thefts. **Management followed up with the City to verify that they were aware of the theft and that they were initiating repairs. Director Rubin will be contacting the City to obtain a status update on the repairs.**
- One homeowner requested that a daily report from Security be provided to members. **The Board will take this item under consideration.**
- An update on when the lights on the three northern Paseo bridges will be working. **Power was never connected to the lights and Pulte is still working to finalize details. Board has directed staff to continue to requesting updates from Pulte.**
- A homeowner noted that the streets were not being swept and wondered what street sweeping will be done once the City accepts the streets. **The City of Hemet contracts with CR&R to have residential streets swept twice a month.**
- There were questions about who is responsible for trimming parkway trees, trimming roots to prevent damage to sidewalks and repair of damaged sidewalks. **Section 2.1.1(d)(i) of the CC&R's states that "Each Owner who has a parkway located adjacent to their Lot or Condominium shall be responsible for irrigating and maintaining any landscaping and street trees located on such parkway as well as any landscaping on an exterior side yard;..." and section 2.1.1(a) of the CC&R's states that "All trees and shrubs shall be trimmed so they do not impede pedestrian traffic and root-pruned to prevent root damage to sidewalks, driveways and structures. These provisions appear to be consistent with the requirements of the Hemet Municipal Code Article IV. – Care and Maintenance of Street Trees. Director Rubin will be contacting the City to clarify the responsibility of sidewalk repair.**