

Coffee with the Board
Management Responses
3-2-17

- An owner mentioned that the entrance at Via Borrego has never looked very good from the beginning 10 years ago. **Management investigate and see if anything can be done?**
- Do we still require residents to give their phone number to Management, if they want to be called for their garage door being open? **When residents first moved in and registered at the Management office, they filled out a form so their phone number could go to Security. If you are not sure if you ever added your number for calls, please check with Diana and she will let you know if you are on the list or not. This has always been optional to the residents.**
- There is a roof leak in the gym and is Management aware. **YES, we put a trash can under the leak when it is raining and waiting for the roofer to come out and investigate. We have hired this roofer for another repair, but not able to come out for still about 2 weeks. When they come out they will investigate this other leak.**
- There is moss growing in the dirt behind both of the teakwood benches at the front entrance. **Management will contact the Landscape Company to come out and remove the moss.**
- An owner mentioned that the warning letter that went to his home on his landscaping was incorrect. **Compliance will verify on their next neighborhood drive.**
- One of the Board members mentioned that when the roofers come to have them investigate if we need gutters at the front entrance as water is splashing the wall when it rains. **Management will have the roofers determine the best way to handle the water that comes off the roof and where would be the best way so it is not hitting the building.**