



Solera Diamond Valley Community Association

Frequently Asked Questions
about
living in a homeowners association

Questions Relating to Home Improvements

Questions Relating to the Community or Neighborhood

Questions Relating to the Association



Questions relating to home improvements:

Q: *Do I have to get approval before I make any changes or additions to my front or rear yard landscaping?*

A: Yes. You need to submit plans to the Design Review Committee (DRC) and receive approval prior to beginning any work. In addition, any changes once the plans have been approved must be resubmitted to the DRC for approval before implementation. The application must be submitted complete before it will be reviewed. Applications are available at the Front Desk and on the website. The procedure is included in the Design Guidelines.

Q: *What if I want to repaint my home or my front door?*

A: You must receive approval from the DRC before changing the color of any part of the exterior of your home.

Q: *Can I install decorative rock in my front yard?*

A: Yes. You must submit plans and samples of the rock to the DRC. There must be at least 40% plant life included in the plan. Please refer to the Design Guidelines for specific information.

Q: *Can I install a patio cover in my rear yard?*

A: Yes. You must submit to the DRC and the patio cover must be compatible with the architectural theme here at Solera Diamond Valley. Please refer to the Design Guidelines for specifics on this.

Q: *Can I replace the trees in my front yard with a different type?*

A: Yes. However, replacement trees must be approved by the DRC, unless the tree is the same or similar in appearance as the original.

Q: *Can I install a storage shed in my yard?*

A: Yes. However, all proposed storage sheds are to be submitted to the DRC for approval and must be located in rear or side yards behind a solid fence or wall and shall not be visible from any street, Common Area or neighboring properties.

Q: ***Can I install a dog run?***

A: Yes. However, all dog runs must be submitted for approval to the DRC and cannot be visible from neighboring properties, including Association Common Areas.

Q: ***Can I install a courtyard in my front yard?***

A: Yes. Courtyards must be approved by the DRC. See your Design Guidelines for details.



Questions relating to the community or neighborhood:

Q: *Can I park my commercial vehicle in front of my home or in my driveway?*

A: No parking of commercial vehicles is allowed unless in an enclosed garage. See your CC&Rs for more details.

Q: *Can I park my RV on or in front of my property?*

A: You may park your RV in front of your home for periods not to exceed 48 hours (in a calendar month) for loading and unloading purposes.

Q: *Can I store my boat on my property?*

A: Yes, if you are able to park it in your garage with the door closed. A boat may be parked at your property for a period not to exceed 6 hours in a 24 hour period.

Q: *Can I use my garage space for storage, a woodshop or a workout area?*

A: Garages must be used for parking vehicles and storage of personal property only. Other uses for a garage are not permitted.

Q: *Can I let any contractor or tradesman put up an advertising sign on my property?*

A: Signs identifying tradesman, contractors or installers are not permitted.

Q: *Can I let my dog out for exercise?*

A: Dogs must be kept on a leash and held by someone who is capable of controlling the animal. Owners are expected to pick up any feces or debris from the animal and deposit in an appropriate receptacle.

Q: *Does my HOA assessment cover the cost of Lifestyle activities?*

A: No. Each participant pays to support each event.

Q: *Can my guests use the recreation facilities?*

A: Yes. Each residence is allowed a total of 4 visitors, however, all guests must be accompanied by the host resident at all times and may be subject to a guest use fee.

Q: ***Can my grandchildren visit me and use the recreation facilities?***

A: Yes. However, all guests 45 years of age or younger are limited to overnight visits not to exceed 60 days in a calendar year. Grandchildren may use the Association's outdoor swimming pools during the allowed time when accompanied by the host resident. Please see the rules in the Rules & Regulations for more information.



Questions relating to the association:

Q: *Who is the management company and how do I reach them?*

A: The Board has hired Professional Community Management (PCM) to manage the day-to-day operations of the association. The General Manager of the HOA is onsite to help you with your questions or concerns. Please direct your calls or correspondence to:

Solera Diamond Valley Community Association
1645 Paseo Diamante
Hemet, CA 92545
Office: (951) 652-5766

Q: *Who do I contact if I see a violation of the CC&Rs?*

A: Please direct your calls or correspondence to the HOA General Manager or the Executive Assistant.

Q: *I didn't receive a billing statement for my HOA fees this month. Do I still have to pay?*

A: You will receive a courtesy invoice from the association each month. However, you are responsible to pay the monthly fees by the first of each month regardless of whether you have received an invoice or not.

Q: *When and where does the Board of Directors meet?*

A: The Board meets the third Thursday of each month at the Mountain View Lodge.

Q: *Who do I contact if I have any questions about how the association is managed or what some of the rules mean?*

A: Please direct your calls or correspondence to the HOA General Manager or the Executive Assistant.